Emailing your Instructor

Include your full name, banner ID, course name, course number, section number, day/time.

Course Information

Q: I'm trying to decide if I should sign up for Skiing, but I do not have much experience. Can you tell me about the course design and requirements?

A: Skiing/Snowboarding begin day 1 on campus. We will complete the fitness assessments to give you information about your current level of Health-Related Fitness. The remaining 5 course meetings and lessons take place at App Ski Mt on the slopes. Students are broken into groups by skill level. It is totally ok to have never skied, the instructors will work with you to improve from wherever you are. Our goals are to help you identify ways you can build skill, fitness, and knowledge.

Students also complete online wellness modules, which cover basic health information and complete a ski or snowboard exam. Students can view a sample syllabus on the RMPE website.

https://rmpe.appstate.edu/academic-programs/pe-activity-program/skisnowboarding

Auditing

https://registrar.appstate.edu/resources/forms

Students may audit any PEA course. Students do not receive credit toward financial aid, etc. if auditing. Audit forms must be emailed to the PEA Director (Edgar Peck) prior to the start of the semester (drop/add period). All fees remain the same. Audits do not receive a grade/credit. The grade will appear as AU on transcript.

Students who are auditing a course do not have to complete course assignments. However, they must participate in course activities during class time and adhere to the student code of conduct.

Overriding the Course Capacity/Changing Course-Section

Q: I wanted to ask if there could be an opportunity to override the cap on your Thursday skiing class. A: We do not override the caps for these courses. However, students do sometimes drop. Check the registrar's website often, you might see a spot open. Check the last day to add a first half course on the registrar's website. If it is before that date and there is an open space, you can alter your schedule. https://registrar.appstate.edu/

Q: I wanted to ask if would allow me to add the Tue 3:45pm Skiing course. I know the deadline to add has passed, but I really want to take this course.

A: We do not add students to PEA courses after the deadline to add has passed. Check the last day to add a first half course on the registrar's website. If it is before that date and there is an open space, you can alter your schedule. If the course you want is full check the registrar's website often, you might see a spot open. If you do not find a spot this semester, I hope you are able to register next year. https://registrar.appstate.edu/

Q: I registered for the skiing course at 3:45pm, but I was wondering if I could switch courses to 6:15pm?

A: Check the last day to add a course on the registrar's website. If it is before that date and there is an open space, you can alter your schedule. I cannot switch you. If the course you want is full check the registrar's website often, you might see a spot open up. <u>https://registrar.appstate.edu/</u>

Q: I have signed up for beginning skiing, but I am a really good skier. I would like to switch to the intermediate course.

A: Check the last day to add a course on the registrar's website. If it is before that date and there is an open space, you can alter your schedule. I cannot switch you. Students are grouped by ability in every class, hopefully that helps you get the most out of your course/lesson. <u>https://registrar.appstate.edu/</u>

App Ski Mt. Online Registration (App Ski Mt. RFID Slope Pass, Van Transportation)

Q: I'm trying to register for the snowboarding class via the link you sent out for the online sign up in a previous email and I'm having trouble completing it. I keep trying to submit the class information and it asks for me to select a transportation type, which there is nothing there for me to select. A: I am sorry the website is not working correctly. Email your instructor ASAP.

Q: Do I need to sign up online for class each week?

A: No. Students only need to sign up one time online.

Transportation

Q: There are no more seat available for van transportation to the slopes. I do not have a car. A: Try posting in the Ride Share Forum on the AsULearn page and see if you can find someone to share a ride with. You can also start asking everyone you know to see who else might be driving.

Q: I'm currently having a dilemma with transportation. I have a class on campus from 3:30-4:45, and I intended on taking the 4:30 bus but, I just realized while looking at my schedule that wouldn't be possible. I see there is a 5:45 bus but it says on the AsULearn website that my section must take the 4:30 bus. I don't have a car here and neither do any of my friends in the course. I was emailing if you know what I could do to resolve this situation.

A: Check the last day to add a first half course on the registrar's website. If it is before that date and there is an open space, you can alter your schedule. I cannot switch you. If the course you want is full, check the registrar's website often, you might see a spot open. If you need to drop, ensure you note the last date to drop on the Registrar's Academic Calendar. <u>https://registrar.appstate.edu/</u>. You could also try posting in the Ride Share Forum on the AsULearn page.

Slope Tickets

Q: I just wanted to confirm that even though my order with the ski lodge gives me the pickup time for the 18th, is this valid for all the course meetings?

A: Students only need to sign up with App Ski Mt. online one time. The RFID (electronic slope pass) will work for every meeting date of the course.

Q: Are the slope passes we purchased for the course only valid on those days?

A. The slope passes you signed up for online are linked with the AppState course and are only valid on class meeting dates. I would talk to other students in your class and link up to go on other dates as much as you can if you enjoy it. Check for lower priced tickets for evenings and 1/2 days or specials some days of the week.

Q: Could students who wish to attend all 6 classes on the slopes do so?

A: No, please attend the first day on campus and then 5 days on the slopes (6 total class meetings).

Parking

Q: I signed up for parking online, but never received a confirmation email.

A: Students receive a confirmation email from the original order (check your spam folder). Students should receive another confirmation email the day before arrival each week. The parking office can also pull up the parking information on site with just a last name and/or order ID and see that you have paid for parking.

AsULearn Meta Link

Q: I think you have me in the wrong section on AsULearn for this course. It shows that I am in 1825-151 and I am actually registered for 1825-152. Can you please switch me into section 152?

A: AsULearn pages are sometimes meta linked. If you can see the AsULearn page, you are likely in the correct place. Faculty sometimes link sections on the same AsULearn page (Ex. PE 1873-112, 122, 132, 142). Refer to your Appalnet course schedule to see the courses and sections you are registered for.

Equipment

Q: How should I dress for ski/SB class?

A: Wear several layers rather than 1 thick coat. This allows you to take off or add layers to regulate your temperature. You will likely want a hat and gloves. Bring a shell/raincoat if you have one. You may also want a change of clothes if you get wet.

Q: Equipment fee refunds.

A: Equipment fees are not refunded after the first course meeting date.

Q: I only need boots. Do I have to rent the skis and poles as well?

A: Students cannot rent individual items.

Q: Can we use the rental equipment on other days of the week?

A: The equipment rental only applies to class meeting dates.

Q: If I did end up getting my own board and everything is there a way I can cancel my rental?

A: Equipment fees are not refunded after the first class meeting. We are glad to hear you are enjoying it so much you are considering purchasing your own equipment.

Q: Would it be worth it to invest in my own equipment through the rest of class and season?

A: If you have your own equipment, you should use that in class, so you get more familiar with it. It would be worth purchasing your own equipment if you plan to go outside of class time and in future years.

Q: Are there any lockers available at App Ski Mt?

A: Yes. There are lockers.

Attendance (If classes after 6pm are canceled, ALL ski/snowboard classes are canceled.)

Q: It might rain tomorrow. Will we still have class?

A: Class will be held as normal, even if it rains. If there is lightning, there might be a delay, but that would happen on site, not in advance.

Q. Will we meet for the entire class time?

A: Yes, you are required to attend your lesson, and practice on the slopes before and after your lesson. Students who leave early will be penalized. Please read your syllabus.

Q: If Appalachian State cancels classes, will the ski/snowboard courses still be held? What if classes after 6pm are canceled?

A: If AppState cancels classes, all classes are canceled, including ski/snowboard. If classes after 6pm are canceled, ALL ski/snowboard classes are canceled.

Q. Where do I check in?

Attendance is taken using your RFID card (tracks your time on the slopes), and by your instructor in your on the slopes lesson.

Q: I was incorrectly marked absent for the last class meeting.

Please check your attendance record on AsULearn often. If you think this was marked in error, email Edgar Peck (peckel@appstate.edu). Describe the error, include your banner ID, course name, number, section, day/time, and your on the slopes lesson instructor's name.

Q. What should I do if I need to miss class?

A: Email your instructor ASAP. Attendance is part of your grade in this course. Please read the attendance section of the syllabus closely and make note of the last day to drop (<u>https://registrar.appstate.edu/</u>) in case you need to drop to avoid earning a low grade or "F". The class meeting schedule table is posted on AsULearn.

If injury/illness is the reason you need to drop, contact Student Health Services, and request a Medical Withdrawal from the course, which will not count as a career drop. To request a Medical Withdrawal, sign into the Student Health Medportal and send Dr. Taylor Rushing a message detailing that you are requesting a Medical Withdrawal because you cannot continue in your PEA course due to a medical/illness reason. Include the course number, course section, course name and course credit hours. Sending a message in the portal will create an electronic record. <u>https://healthservices.appstate.edu/</u>

If your absence is related to an unavoidable cause (ex. death) and you need to drop this course, please contact Edgar Peck, PEA Director (peckel@appstate.edu).

Q: I have tested positive for COVID. My symptoms started the 8th, my 5-day quarantine will end the 13th. I will miss class on Thursday. What should I do?

A: Keep your instructor informed. Attendance is part of your grade in this course. Please read the attendance section of the syllabus closely. The class meeting schedule table posted on AsULearn outlines meeting dates for each section.

Note the drop date (<u>https://registrar.appstate.edu/</u>) in case you need to drop to avoid earning a low grade or "F". If injury/illness is the reason you need to drop, contact Student Health Services, and request a Medical Withdrawal from the course, which will not count as a career drop. To request a Medical Withdrawal, sign into the Student Health Medportal and then send Dr. Taylor Rushing a message detailing that you are requesting a Medical Withdrawal because you cannot continue in your PEA course due to a medical/illness reason. Include the course number, course section, course name and course credit hours. Sending a message in the portal will create an electronic record. https://healthservices.appstate.edu/

AppState COVID website: <u>https://www.appstate.edu/recovery/</u> Click "Returning to Campus"; "Isolation and Exposure"

- Fully vaccinated and boosted individuals do not need to quarantine following an exposure but should wear a mask for 10 days after the exposure.
- If you test positive for COVID-19 or have symptoms, regardless of vaccination status isolate for at least 5 days or longer if symptoms persist.

Mental Health Issues

Q: I know I should've emailed you much sooner, I've just been struggling with some mental health issues. Is there a way I can make up the work and classes that I have missed?

A: I am sorry to hear that. Life and especially college can be stressful. I encourage you to reach out for support. There are many resources on campus. We set up due dates to help you manage your time and develop responsibility. If you find yourself behind always reach out to your teachers in advance of the due date to request an extension or discuss options.

Division of Student Affairs Counseling & Psychological Services: Parent and Family Services: https://studentaffairs.appstate.edu/ https://counseling.appstate.edu/ https://parents.appstate.edu/pagesmith/119

Accidents/Medical

Q: What if I have a medical condition my instructor should know about.

A: Please notify your instructor on the slopes and your course instructor (listed on AsULearn). This information will be kept confidential.

Q: What should I do if I have an accident in class?

Any student who experiences an accident during class time should report that accident to ski patrol/first aid station. This applies even if you do not believe you are injured. If you are injured, contact Ski Patrol before leaving class. They can assist you in receiving care and making decisions about your health and safety.

Fitness Assessments (Body Composition)

Q: Due to my history, tracking my weight is not healthy for me. Therefore, I do not feel comfortable doing the body composition portion of the fitness testing. What should I do for that component? A: Talk with your instructor in class so that we can talk about accommodations. You can enter 0 and make a brief note on your recording sheet about why.

We include this information because nutrition and weight management are important health concepts. We would be doing students a disservice by not teaching them about healthy weight management. Avoiding difficult issues will not help students learn to cope with triggers, in this case, improving their ability to work toward a healthy relationship with nutrition and weight management.

Body Mass Index (BMI), a calculation of body mass divided by the square of the body height, is a standard measure of body composition. Individuals with high muscle mass do weigh more for their height and are thus susceptible to a "false positive" for being overweight. However, for most individuals a high BMI does correlate with increased risk of diseases like heart disease, cancer, and diabetes. In class we also sometimes use handheld body fat analyzers. These are also not perfect, but do provide information that can help students reflect on how body composition is related to health.

In addition, life and especially college can be stressful. I encourage you to reach out for support. There are many resources on campus.

Division of Student Affairs Counseling & Psychological Services Parent and Family Services https://studentaffairs.appstate.edu/ https://counseling.appstate.edu/ https://parents.appstate.edu/pagesmith/119

Wellness Literacy Assignment

Q: I scratched off my Wellness Literacy code a couple days ago and went to enter it in and it said it's already been used which doesn't make any sense since I got it from the AppState bookstore.

A: Go to the bookstore so they can give you a different code. Email your instructor if you need an extension.

Q: I have already taken 2 PE courses and completed all 6 wellness literacy modules. Am I still required to purchase the code again to verify that they are all complete?

A: Please read the Wellness Literacy section of the syllabus closely. You do not need to repurchase or redo the modules. You do need to upload your progress report to AsULearn.

Q: I do not know where to find the code for the Wellness Literacy modules.

A: Please read over the Wellness Literacy portion of the syllabus. You can purchase access to the text on the website.

Q: The WL modules website is not working correctly so I cannot turn in my modules.

A: If you continue to have technical issues try to change your browser (try Chrome) or email tech support. Be as specific as possible (which module is giving an error, what part of the module, etc.). Email your instructor and request an extension. <u>ASUsupport@kendallhunt.com</u>

Q: I purchased my access code online several weeks ago through the AppState Bookstore; however, I still have not received my code.

A: The AppState bookstore does not email codes. Students must pick up the code in person. You can also purchase access to the text directly on the website for instant access. Please read the WL section of the syllabus.

Q: I am currently doing the modules and I took the pretest but it's still saying I haven't and won't let me take the post test on module 5. I'm not sure what to do or how to finish them.

A: If you continue to have technical issues try to change your browser (try Chrome) or email tech support. Be as specific as possible (which module is giving an error, what part of the module, etc.). <u>ASUsupport@kendallhunt.com</u>

Q: The Nutrition/Weight Management module triggered my eating disorder.

A: Thank you for your email. Do your best to get through the material and garner the information that is valuable to you. If you are uncomfortable with entering your information in the PDA you can skip it by simply entering 0s.

However, if you feel able, please work through as much of the material as possible. Nutrition and weight management are important health concepts. We would be doing students a disservice by not teaching them about healthy weight management. Avoiding difficult issues will not help students learn to cope with triggers, in this case, improving their ability to work toward a healthy relationship with nutrition and weight management.

Body Mass Index (BMI), a calculation of body mass divided by the square of the body height, is a standard measure of health risk associated with body composition. Individuals with high muscle mass do weigh more for their height and are thus susceptible to a "false positive" for being overweight. However, for most individuals a high BMI does correlate with increased risk of diseases like heart disease, cancer, and diabetes.

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Late Assignments

Q: I want to request an extension for this assignment.

A: If you need help, email your instructor (listed on AsULearn). Extensions are sometimes granted when requested before the due date, but not after. Assignments can be turned up to 1 week after the due date for 50% credit. The full late work policy is listed in the syllabus.

Q: I see an assignment was due yesterday. Is there any way I can turn it in still and receive partial credit?

A: Yes. See the late work policy in the syllabus. You can turn it in for 50% credit no later than 1 week after the due date.

Q: I was looking at my grade for my class and I saw that I had only received half credit for the Fitness Assessment Assignment.

A: Check your syllabus. It could be that your assignment was turned in late. Late work earns 50% credit. If you have questions email your instructor (include full name, banner ID, course name, number, section, day/time). We do want you to understand your grade.

Grades

Q: I don't see the assignment/grade information on the AsULearn page.

A: Please read the syllabus closely. It contains all assignments and class policies.

Q: I cannot see my exam grade, so I do not know whether to retake it.

A: Students can see the exam grade and review the attempt and the questions answered incorrectly by clicking on the exam. If you cannot see it, try closing AsULearn and the browser, then logging back in.

Q: Will you be offering any opportunities for extra credit?

A: If you complete the assignments on time during the semester, you will do well in this course. There will not be any opportunities to receive extra credit. Instead, please focus your time and energy into completing the assignments to the best of your ability. The late work policy and due dates are outlined in the syllabus.

Q: I have questions about my attendance grade.

A: Please read the syllabus first. If you still have questions, please contact your instructor. We do want you to understand how your grade is calculated.

- Students who attend and participate in SIX class meetings earn 20 attendance points.
- Students who attend and participate in FIVE class meetings earn 5 attendance points.
- Students attending less than FIVE class meetings earn a grade of "F" in this course.
- Students who are late or leave early will be penalized 5 points.

Q: I just checked my grade in the course and I realized that I didn't complete the wellness literacy modules. It says that I have an F in the class for my final grade. Is there any way I could complete them now? I didn't know those assignments were there.

A: After this course has ended it is too late to turn in any assignment for the course. Consider retaking the course to replace your grade for GPA purposes. Know that if you retake a course the more recent grade counts, not the higher grade.